

Connectivity observation log

Record one observation at a time. Change one variable, then record the actual result. Blank fields are unverified. Do not record passwords or private network credentials.

Observation ID: OBS-001

Date time timezone

Work task

Device model

Os version

Router model

Firmware

Location

Connection type

Upstream network

Symptom

Baseline observation

One change made

Actual result

Remaining uncertainty

Next action

Observation ID: OBS-002

Date time timezone

Work task

Device model

Os version

Router model

Firmware

Location

Connection type

Upstream network

Symptom

Baseline observation

One change made

Actual result

Remaining uncertainty

Next action

Connectivity observation log

Record one observation at a time. Change one variable, then record the actual result. Blank fields are unverified. Do not record passwords or private network credentials.

Observation ID: OBS-003

Date time timezone

Work task

Device model

Os version

Router model

Firmware

Location

Connection type

Upstream network

Symptom

Baseline observation

One change made

Actual result

Remaining uncertainty

Next action

Observation ID: OBS-004

Date time timezone

Work task

Device model

Os version

Router model

Firmware

Location

Connection type

Upstream network

Symptom

Baseline observation

One change made

Actual result

Remaining uncertainty

Next action

Connectivity observation log

Record one observation at a time. Change one variable, then record the actual result. Blank fields are unverified. Do not record passwords or private network credentials.

Observation ID: OBS-005

Date time timezone

Work task

Device model

Os version

Router model

Firmware

Location

Connection type

Upstream network

Symptom

Baseline observation

One change made

Actual result

Remaining uncertainty

Next action